# Panasonic tests mobile robot vending service in Shinjuku Gyoen



Panasonic is currently undertaking field tests of its innovative "Pimto" mobile robot vending service in the picturesque Shinjuku Gyoen National Garden. This initiative is part of a collaboration with the Ministry of the Environment, aimed at revolutionising the way goods are sold in public spaces. The technology behind the Pimto robots allows for unmanned sales, which is particularly relevant in light of ongoing labour shortages affecting various sectors, including retail and hospitality.

The remote operation of these robots is designed to enhance the overall visitor experience in the garden, an area known for its beautiful landscapes and serene atmosphere. By facilitating the purchase of snacks and beverages through the use of mobile technology, Panasonic aims to provide a convenient service that aligns with modern consumer habits, particularly in outdoor settings.

As part of the testing phase, Panasonic is focused on gathering data regarding customer interactions with the robots. This information will be crucial for refining the design and functionality of the Pimto robots, ensuring that they meet the needs and expectations of users. Moreover, the inclusion of mobile robots in public spaces is seen as a significant step towards improving accessibility. Panasonic's initiative specifically aims to create supportive environments that could enable employment opportunities for individuals with disabilities, demonstrating its commitment to universal design.

The developments in this field signal an increasing trend towards automation in the broader business landscape, where technologies such as robotic vending services could become commonplace. This shift may transform various aspects of business practices, particularly in how companies address staffing challenges and enhance customer service through innovative technological solutions.

Source: [Noah Wire Services](https://www.noahwire.com)

## Bibliography

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